

Third-Party Sub-processors

Last updated: 9 November 2023

Arctic Shores uses third party Sub-processors to process personal data on behalf of the following sup-processors for our Una Platform:

| Sub-Processor | Applicable Arctic Shores Platforms | Purpose | Type of Data Shared | Processing Location | Contact Details |
|-------------------------------|---|--|---|----------------------------|---|
| Alchemer | Data Hub Platform | Optional Candidate surveying | Pseudonymised demographic data, including ethnicity and learning difficulties (health information) | United States | 4888 Pearl East Circle, Suite 100 W, Boulder, Colorado, 80301Te: 800 609 6480 |
| Amazon Web Services EMEA Sarl | All Arctic Shores Platforms | Providing cloud infrastructure service, hosting and backup | Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information) | Ireland | Greenhills Rd, Tymn North, Dublin |
| DocuSign | All Arctic Shores Platforms | Electronic signing service provider | Name Email address | Ireland | Address: 5 Hanover Quay, Ground Floor, Dublin 2, Republic of Ireland Reg no.: 549615 |

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|------------------|-----------------------------|------------------------------|---|--------------------|--|
| Hubspot | All Arctic Shores Platforms | Customer Management Software | Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information) | United States | Two Canal Park, Cambridge, MA 02141 |
| Gainsight | All Arctic Shores Platforms | Customer Management Software | Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information) | Germany, Frankfurt | 3, Waterhouse Square, 138 - 142 Holborn, London EC1N 2SW |
| Google WorkSpace | All Arctic Shores Platforms | | Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity | United Kingdom | Belgrave House, 76 Buckingham Palace Road London, United Kingdom, SW1W 9TQ |

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| | | | & learning difficulties (health information) | | |
|----------------|-----------------------------|---|--|---------------|---|
| SendGrid, Inc. | Data Hub Platform | Providing outbound email invitations to Candidates to access the Platform(SMTP Service) | Name Email Address Candidate Assessment Report | United States | 1801 California Street Suite 500 Boulder, CO 80202 |
| Slack | All Arctic Shores Platforms | Internal business communications to facilitate support request | Name Email address Candidate ID | United States | Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105 |
| Zoho Survey | Una Platform | Optional Candidate surveying | Pseudonymised demographic data, including ethnicity and learning difficulties (health information) | Netherlands | Beneluxlaan 4B, 3527 HT UTRECHT |

The platform that you are using is described on your Order Form. It will most likely be our newer Platform, Una. If it isn't, and you are still using Data Hub, get in touch and we can talk to you about moving you across to our Una Platform.