

Third-Party Sub-processors

Arctic Shores uses the following third party Sub-processors to process personal data on our behalf;

Sub-Processor	Applicable Arctic Shores Platforms	Purpose	Type of Data Shared	Processing Location	Contact Details
Amazon Web Services EMEA Sarl	All Arctic Shores Platforms	Providing cloud infrastructure service, hosting and backup	Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information)	Ireland	Greenhills Rd, Tymon North, Dublin
Zendesk	All Arctic Shores Platforms	Customer and Candidate Support and Knowledge Base	Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information)	Ireland	55 Charlemont Pl Saint Kevin's, Dublin D02 F985, Ireland
Alchemer	Data Hub Platform	Optional Candidate surveying	Pseudonymised demographic data, including ethnicity	United States	4888 Pearl East Circle, Suite 100 W, Boulder, Colorado,

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			and learning difficulties (health information)		80301Te: 800 609 6480
Zoho Survey	UNA Platform	Optional Candidate surveying	Pseudonymised demographic data, including ethnicity and learning difficulties (health information)	Netherlands	Beneluxlaan 4B, 3527 HT UTRECHT
Google WorkSpace	All Arctic Shores Platforms	Data analysis and customer support	Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information)	United Kingdom	Belgrave House, 76 Buckingham Palace Road London, United Kingdom, SW1W 9TQ
Hubspot	All Arctic Shores Platforms	Customer Management Software	Name Email address Candidate ID IP address Psychometric assessment results Optionally provided demographic data: such as age, ethnicity & learning difficulties (health information)	United States	Two Canal Park, Cambridge, MA 02141

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Slack (Legacy Data only)	All Arctic Shores Platforms	LEGACY DATA - Internal business communications to facilitate support request (No new personal data from April 2024 will be collected here)	Name Email address Candidate ID	United States	Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105
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The platform that you are using is described on your Order Form. It will most likely be our newer Platform, UNA. If it isn't, and you are still using Data Hub, get in touch and we can talk to you about moving you across to our Una Platform.

Last updated: 23 April 2024